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How to reset the dealer – Error 88





At Bridge Company we are proud about our **Bridge+More** solution and our unique support options we offer to our users worldwide, such as:

- Internet based full insight,
- Real time actions and immediately see the effect of a change,
- Real time test options,
- Detailed logs,
- You as a user can make any changes that might be required – or we can remotely see or do it for you.



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Reason for Error 88?

It could be caused by different factors - often a drop or an obstruction of the mechanics - as the dealer cannot do a full turn to calibrate itself.

As a result the dealer needs to be hard reset to do a full calibration. We have created this manual to guide you during the process.

It is easy to do it.



Test for error for 88

MANUAL



Hard reset



Please unscrew the 8 screws in the outer rim of the dealer (NOT the four screws closer to the center). The screws require a Torx 10 screwdriver (it can also be done with an appropriate unbraco key): we have a small guide here: <u>Disasemble guide v2</u>

Please first disconnect any connected charger cable.



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Hard reset

Please disconnect the battery cable illustrated below.

Please be careful – we suggest using a finger on each hand and using your nails – no tools – to drag the connector out as illustrated in the direction -away from the dealer as shown with the arrow





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Hard reset

Identify the small plastic part sticking out of the core, marked in red



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Hard reset

With a small screwdriver or similar tool, push the small plastic piece towards the middle of the core



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Hard reset

Stop once the pushing mechanism has reached the point as shown in the picture. Remove the screwdriver.

Place the top chassis back onto the dealer.

Test for error for 88

MANUAL



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Hard reset

Please remove the belt

Just rotate core without wheel, the core should have a small inertia when turning.

- 1. Rotate core to Home position
- 2. Start rotating core to E position
- 3. Remove hand on halfway
- 4. The core should rotate all or most of the way to the End position

Please tell us how the core turned – maybe take a video

Please mount the belt again – with the belt assembling point as close to the small holder on the core

Place the top chassis back onto the dealer.



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Hard reset

Please disconnect the battery cable illustrated below.

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Hard reset

Wait 1 minute and then reconnect the battery (please notice the charger must be disconnected).

The dealer will not start until you again connect a charger. Please keep the charger connected until the dealer has a battery charge 10%. than See here: level higher to see how <u>https://bridgeplusinfo.com/dealer-charge-charging/</u>. The dealer might show Info Code 83 after a small delay. Please keep the charger connected until the dealer has a battery charge level higher than 10% – the Code 83 will stop when the battery is more than 10% charged after the dealer have been restarted normally.

If none of the above Info codes are shown please charge the battery for 1 hour or more.

If the dealer does not start with the charger reconnected please try the above process once more.



Thank you!

We are always glad to assist you. For further information please write to: info@bridgeplusmore.com

Visit our website <u>www.bridgeplusmore.com</u> Visit our info site <u>www.bridgeplusinfo.com</u>

Please be part of our Social Media communities and learn more of the latest news and updates of our Bridge+More solution.





